Presented by:





Conflict Management Lets talk about it...

- Is there a correct way to handle conflict?
- What are the effects of poor conflict management?
- Conflict in the workplace might be inevitable as employees have different personalities, goals and opinions.
- Learning how to manage conflict becomes vital to your organization.

Join Us for a Conflict Management Seminar

Date: Thursday, November 15th
Time: 11:45-2:00 pm (Lunch included)
Where: MATC Mequon Campus
5555 W. Highland Road, Mequon

Cost \$20.00 for Chamber Members—\$25 for non-members





This seminar will be taught by **Attorney Joanne Lipo Zovic,** an adjunct professor at Marquette Law School where she teaches negotiation and is on the faculty of Masters of Sustainable Peacebuilding at UW-Milwaukee's College of Nursing where she teaches in Dispute Resolution and Leadership Development. Learn techniques to diffuse conflict, communication tools and strategies to deal with conflict.

To Register: On-line go to www.ozaukeebusiness.org/news.cfm
Or contact Kathleen Schilling at 262.238.7730 or kschilling@co.ozaukee.wi.us
Reservations due on or before November 8, 2018

Co sponsors:











